DAX™ Copilot

Transform the patient-clinician experience

Automatically create clinical documentation from patient visits with delivery in seconds to your EHR with DAX Copilot—your AI assistant for automated clinical documentation that improves physician & patient satisfaction, efficiency & financial outcomes.

Capture a multi-party conversation ambiently

Ambient intelligence allows a patient and a doctor to connect as human beings with the benefit of saving time, improving the patient experience & eliminating after-hours work. DAX Copilot records the patient encounter in the exam room, takes the clinically relevant parts of the patient visit and creates a note within seconds that is delivered to your EHR. As a simple add-on to your DMO license, DAX Copilot does NOT require an interface with your EHR and can be set up with a brief training session so you can conduct your own proof of concept.

The positive impact on care delivery

7min
saved per visit, documentation time reduced by 50%.

70%
reduction in feelings of burnout & fatigue.

3of**4**
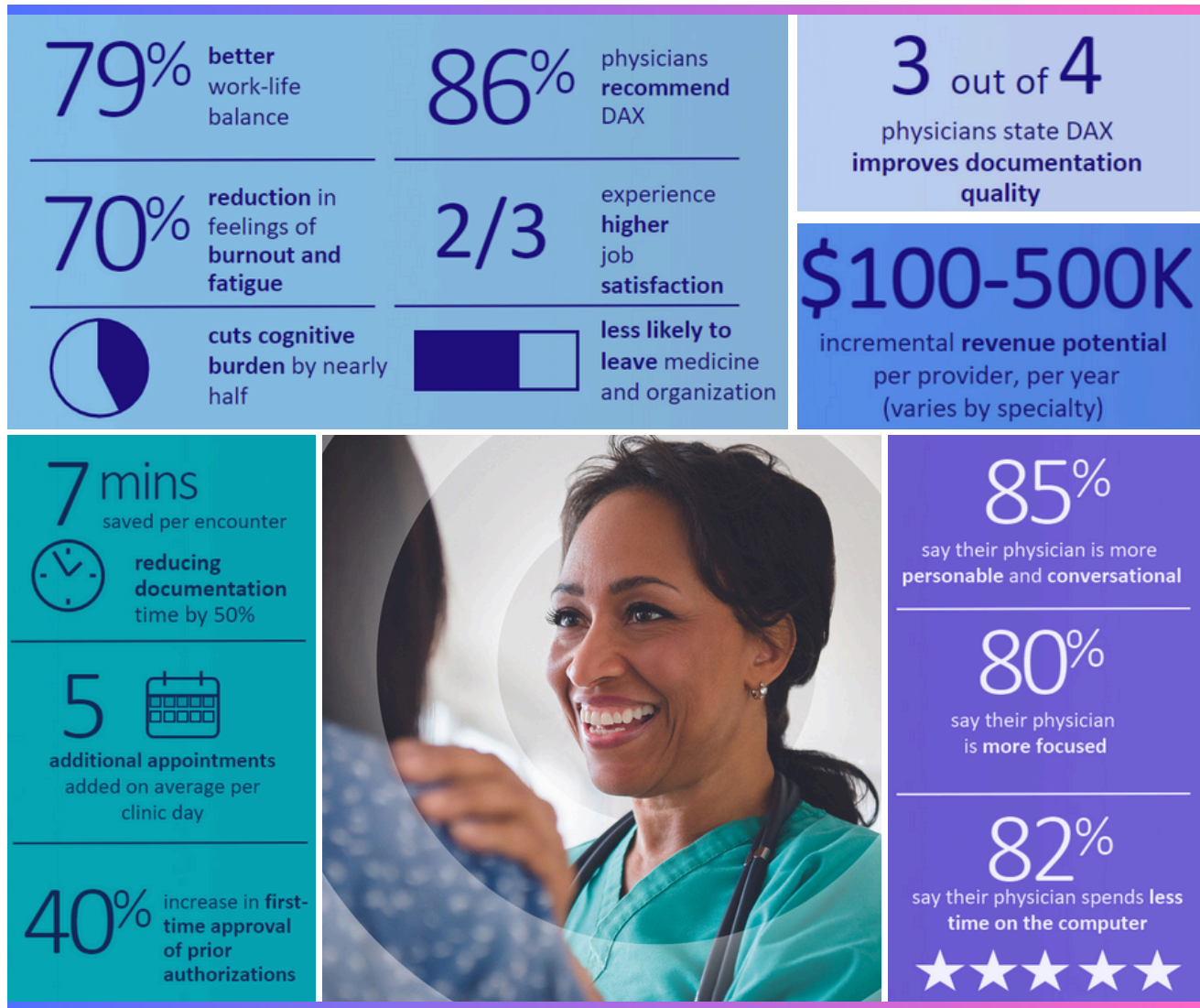physicians state DAX Copilot improves documentation quality.

85%
of patients say physician is more personable & conversational.

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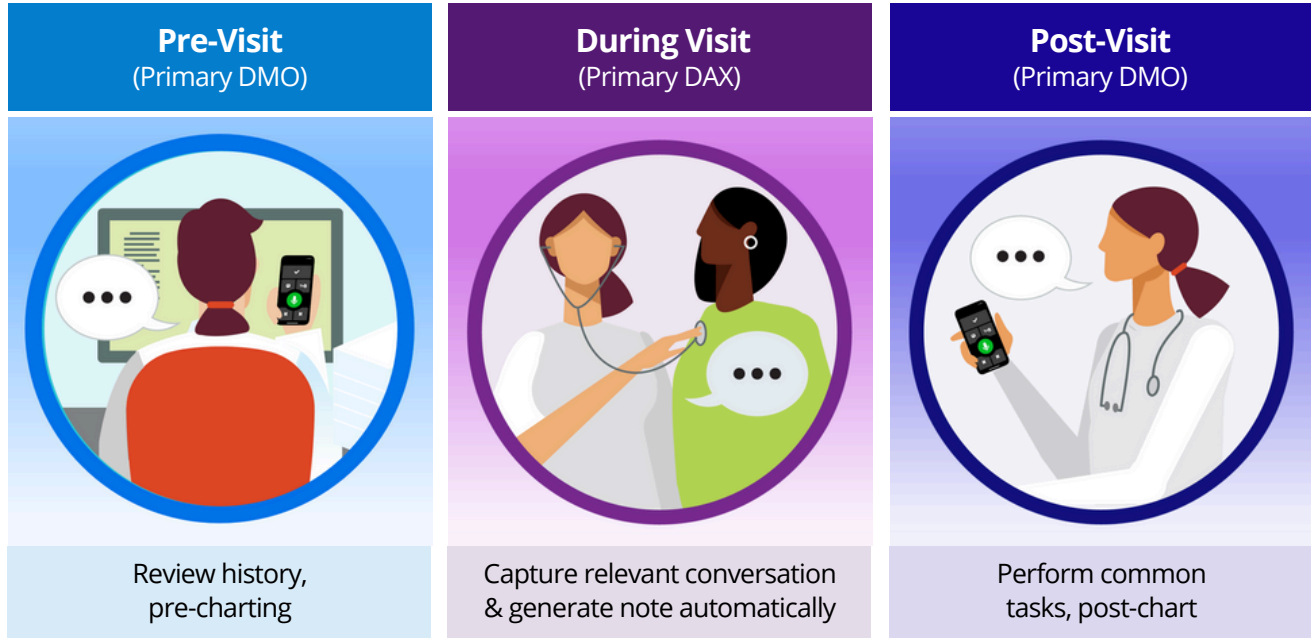## Smart. Simple. Super Accurate.

DAX Copilot automatically captures patient encounters accurately and efficiently at the point of care. Exceeding the capabilities of a virtual or on-site scribe, DAX Copilot scales across your organization affordably to deliver better healthcare experiences for clinicians and patients.

79% better work-life balance

70% reduction in feelings of **burnout and fatigue**

cuts cognitive **burden** by nearly half

86% physicians **recommend DAX**

2/3 experience **higher job satisfaction**

less likely to **leave** medicine and organization

3 out of **4** physicians state DAX **improves documentation quality**

$100-500K incremental **revenue potential** per provider, per year (varies by specialty)

7 mins saved per encounter

reducing **documentation** time by 50%

5 additional appointments added on average per clinic day

40% increase in **first-time approval of prior authorizations**

85% say their physician is more **personable** and **conversational**

80% say their physician is **more focused**

82% say their physician spends **less time on the computer**

★ ★ ★ ★ ★

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DAX Copilot and Dragon Medical One positively impact the healthcare experience by freeing clinicians from the burden of patient documentation. DAX Copilot works seamlessly with Dragon Medical One, allowing you to capture complete patient documentation without touching the EHR.

Pre-Visit (Primary DMO)	**During Visit** (Primary DAX)	**Post-Visit** (Primary DMO)
Review history, pre-charting	Capture relevant conversation & generate note automatically	Perform common tasks, post-chart

Benefits span across the waiting room, exam room, after clinic & beyond:

— Appointments run on time

— Capture note automatically during exam while you focus on the patient

— Document virtually anywhere & personalize AI-generated content

— Automate repetitive, time-consuming tasks

— Enjoy more free time after clinic to spend however you choose

A natural combination with unparalleled potential

Explore why DAX Copilot and Dragon Medical One are THE solutions you need to simplify your clinical documentation process and enhance the patient-physician relationship. Contact us to schedule a personalized demonstration for your practice.

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Automatically document care with DAX™ Copilot

Transform healthcare with clinical documentation that writes itself.

Staffing shortages, increased demand for services fueled by the growing aging population, poor patient experiences and burned-out clinicians are the many challenges facing healthcare systems. Administrative burdens exacerbate these issues with clinicians spending up to two hours on administrative tasks for each hour of care provided.[1]

Turn your words into a powerful productivity tool

DAX Copilot is an AI-powered, voice-enabled solution that relieves clinicians from administrative burdens. It automatically documents patient encounters accurately and efficiently at the point of care saving them time, which improves satisfaction, patient experiences, operational efficiencies, and financial outcomes.

Automated notes in seconds

DAX Copilot combines proven conversational and ambient AI with the most advanced generative AI in a mobile application that integrates directly with clinicians' existing workflows. This cloud-based app securely captures the complete patient story and automatically converts multi-party conversations into specialty-specific, structured, clinical summaries immediately after a patient encounter. Using just their voice, clinicians can tap into a full suite of capabilities to automate workflows with Dragon Medical One.

Part of the Microsoft Cloud for Healthcare & copilot ecosystem

DAX Copilot is delivered through a trusted infrastructure and global platform, guided by an established responsible AI framework and core set of principles.

Built on Microsoft Azure & a foundation of trust, DAX Copilot:

— **Captures a multi-party conversation ambiently, including multilanguage encounters.** Clinicians engage in natural conversation with patients and other family members while the mobile app securely captures the conversation, allowing clinicians to connect with patients rather than screens. Use with a translator for any language, or conduct an encounter in Spanish without a translator.

Healthcare Technology winner

#1 Improving Physician Experience

Available across ambulatory specialties, primary care & urgent care in office, telehealth & emergency medicine.

BENEFITS

— **Improves the quality of care and the patient experience** by enabling physicians to focus on patients, capture the full patient story, and expand access to care.

— **Boosts clinician satisfaction** by alleviating administrative burdens.

— **Increases throughput and operational efficiency** with time savings.

— **Improves financial outcomes** with accurate clinical documentation, improved retention, and additional revenue from increased throughput and incremental services.

DAX™ Copilot

— **Creates clinical documentation automatically.** Converts encounter conversations into comprehensive specialty-specific clinical documentation summaries and delivers them into the mobile app and the EHR for clinician review and editing.

— **Produces high-quality documentation.** Uses the latest AI models to produce accurate documentation efficiently and consistently.

— **Works seamlessly with electronic health records.** Used in conjunction with Dragon Medical One which integrates with over 200 EHRs, streamlining implementation.

More than AI notes

Beyond using AI to draft clinical documentation, with a single click, DAX Copilot can:

— Transform clinical conversations into additional outputs such as referral letters and after visit summaries.
— Summarize encounters and evidence.
— Suggest improvements to encounter recordings.
— Customize notes with style and formatting preferences & adjust pronouns.

Our AI approach sets us apart

DAX Copilot combines proven AI and Large Language Models (LLMs) and is backed by Microsoft's scale, strength, and security. Our award-winning AI is built on a rich clinical data set anchored in more than 1B+ minutes of medical dictation annually and 15M+ ambient encounters.

LEARN MORE

To learn more about how DAX Copilot can help you improve quality of care, the patient-clinician experience, and financial performance, please contact us at 1-866-977-3324 | 1-877-272-8280 or visit 1st-dragon.com/dax-copilot.

Endnotes

1 Sinsky, Christine, MD; Colligan, Lacey, MD; Li, Ling, PhD; Prgomet, Mirela PhD; Reynolds, Sam, MBA; Goeders, Lindsey, MBA; Westbrook, Johanna, PhD; Tutty, Michael PhD; Blike, George, MD.(December 6, 2016). Allocation of Physician Time in Ambulatory Practice: A Time and Motion Study in 4 Specialties. Annals of Internal Medicine https://www.acpjournals.org/doi/10.7326/M16-0961
2 Survey of 413 patients; June 2024
3 Survey of 384 clinicians across 71 healthcare organizations; May 2024
4 Survey of 384 clinicians across 71 healthcare organizations; May 2024

"Nuance continuously delivers innovations that clinicians need and want to overcome technological barriers and administrative burdens, improve care quality, and re-prioritize human relationships in medicine. With decades of experience creating proven clinical documentation solutions, it is no surprise that Nuance is leading the way in bringing the most advanced generative AI to the exam room at scale."

— Jeffrey Cleveland, MD, FAAP
   CMIO, Advocate Health Southeast

Real world outcomes across specialties and care settings

93% of patients say their clinician is more personable and conversational.[2]

2/3 of clinicians say it improves work-life balance, reduces feelings of burnout and fatigue, and reduces cognitive burden.[3]

13-26 additional appointment slots, per provider, per month.[4]

About 1st-Dragon/CME

The origins of 1st-Dragon/CME began during the 1990s when we started working with earlier versions of voice recognition software. As the development of EHR/EMRs appeared on the market, we focused our efforts on customizing Dragon Medical to compliment the workflow of each provider based on their utilization of the EHR/EMR.

Today, we are a Microsoft AI Cloud Partner with over 26 years of experience helping thousands of healthcare organizations optimize clinical efficiencies using Dragon AI solutions. We have the experience to work with and support all practice sizes, and specialize in creating a customized solution for each of our clients.

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